



## Call Hold and Transfer

To enable this system the call has to be passed through the Clarity phone system. There are several ways of doing this.

### Inbound calls

- If you use the number that Clarity gave you to receive calls, and forward the calls onto your mobile and various landlines then the call will pass through the Clarity phone system and you will be able to hold and transfer calls.
- Alternatively you can divert your phone, or mobile by using the call divert function to the clarity number.

### Outbound calls

- You make the call via the Clarity phone server using the Line out or call back facility.
- If you need to make a call from a phone that is not registered with the phone system then you will need to know the Clarity Line out number and Call back number and enter a user name and password.

Line-out Number: UK 02890 376464 ROI: 01 247 5894

Call Back Number: UK 02890 376 462 ROI: 01 247 5892

Clarity Phone Services Number:

UK: 02890 376460

ROI: 01 247 5890